



## Disability and Accessibility Policy for The Happiness Farm 2023

### Policy Statement

At The Happiness Farm, we are committed to promoting an inclusive environment that welcomes and accommodates individuals of all abilities. We recognize the importance of accessibility and strive to ensure that our facilities and services are accessible to everyone, including people with disabilities. Our goal is to create a welcoming atmosphere where all guests can enjoy the beauty and offerings of Happiness Farm.

### Commitment to Accessibility

#### 1. Physical Accessibility:

- All main areas of The Happiness Farm, including entrances, restrooms, dining facilities( special arrangement), and common areas, are designed to be wheelchair accessible.
- Pathways and trails throughout the farm are maintained to ensure safe and easy navigation for individuals with mobility challenges.

#### 2. Assistance and Support:

- Our staff is trained to assist guests with disabilities and is available to provide support as needed.
- Guests are encouraged to inform us of any specific requirements or assistance they may need prior to or during their visit.

#### 3. Service Animals:

- The Happiness Farm welcomes service animals that are trained to assist individuals with disabilities in accordance with applicable laws. We ask that guests notify us in advance if they will be bringing a service animal.

#### 4. Events and Programs:

- All events and programs hosted at The Happiness Farm are designed with accessibility in mind. We will provide accommodations as needed in our nearby areas.
- Guests are encouraged to communicate any specific accessibility requests for events in advance.

#### 5. Feedback and Continuous Improvement:

- We value feedback from our guests regarding accessibility and will continually assess and improve our facilities and services.
- Suggestion/feedback available for guests to reach out via our website or contact information to share their experiences and recommendations on social media platforms.

#### 6. Information and Communication:

- Information about our accessibility features and services are clearly clearly communicated to the guests when they check in at TheHappiness Farm.
- Our staff is trained to provide information and answer questions related to accessibility.

*Come and experience Incredible hospitality from us!*

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### **Implementation and Review**

This policy will be reviewed annually to ensure it remains effective and meets the needs of our guests. We are committed to making necessary adjustments based on guest feedback and evolving best practices in accessibility.

### **Contact Information**

For inquiries regarding our Disability and Accessibility Policy or to discuss specific needs, please contact us at:

- Phone: +975-77606162
- Email: [thehappinessfarm2023@gmail.com](mailto:thehappinessfarm2023@gmail.com)
- Website: [www.thehappinessfarm.com](http://www.thehappinessfarm.com)

### **Conclusion**

At The Happiness Farm, we believe that everyone deserves the opportunity to experience joy and connection with nature. We are dedicated to making our farm accessible to all individuals and creating a welcoming environment for everyone.

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